

REDtone E-Account
PRODUCT PURCHASE METHOD

Product Description	Purchase Method	
	SMS Method	Missed Call Method
A. REDtone Prepaid Discounted Calls Services		
1) Home/Prepaid Mobile User		
a) Nitetone (RM10)	nite <> RM10 <> security pin	03 27317989
Nitetone (RM20)	nite <> RM20 <> security pin	03 27317990
Nitetone Direct Reload (Without Caller ID)	NT <> RMxx <> 03xxxxxxxx <> security pin	-
Nitetone Direct Reload (With Caller ID)	CNT <> RMxx <> 03xxxxxxxx <> security pin	-
b) Njoy Direct Reload	NRLD <> RMxx <> 012xxxxxxxx <> security pin	-
c) REDtone Plus	MR <> RMxx <> 012xxxxxxxx <> security pin	-
2) SOHO/SME		
a) SOHO Plus	SH <> RMxx <> 012xxxxxxxx <> security pin	-
b) REDtone Fax	FAX <> RMxx <> 012xxxxxxxx <> security pin	-
3) Foreigner		
a) IDD5 Plus	IDD <> RMxx <> 012xxxxxxxx <> security pin	-
b) REDtone Phone Card (RM5)	PC <> RM5 <> security pin	03 27317995
REDtone Phone Card (RM10)	PC <> RM10 <> security pin	03 27317996
REDtone Phone Card (RM20)	PC <> RM20 <> security pin	03 27193012
REDtone Phone Card (RM30)	PC <> RM30 <> security pin	03 27193013
REDtone Phone Card Direct Reload (RM5)	RP <> RMxx <> 012xxxxxxxx <> security pin	-
REDtone Phone Card Direct Reload (RM10)	RP <> RMxx <> 012xxxxxxxx <> security pin	-
REDtone Phone Card Direct Reload (RM20)	RP <> RMxx <> 012xxxxxxxx <> security pin	-
REDtone Phone Card Direct Reload (RM30)	RP <> RMxx <> 012xxxxxxxx <> security pin	-
4) Entrepreneur/Retail Outlet Owner		
a) Wartel Plus	WP <> RMxx <> 012xxxxxxxx <> security pin	-
B. Value Added Services (VAS)		
1) REDtone i-Fax		
a) Activation of Starter Pack	AVF <> 012xxxxxxxx <> security pin	-
b) Reload	VF <> RMxx <> 012xxxxxxxx <> security pin	-
2) REDtone SMSCast		
2.1 SMS Plus Activation (Airtime Intergration)		
a) Njoy	SMSN	-
b) SOHO Plus	SMSS	-
c) REDtone Plus	SMSR	-
d) REDtone Phonocard	SMSK	-
2.2 SMS Bulk Starter Pack		
a) Pack38	Pack38 <> 012xxxxxxxx <> security pin	-
b) Pack118	Pack118 <> 013xxxxxxxx <> security pin	-
2.3 SMS Bulk Reload Package		
a) RS500	RS500 <> 012xxxxxxxx <> security pin	-
b) RS3000	RS3000 <> 013xxxxxxxx <> security pin	-
c) RS5000	RS5000 <> 014xxxxxxxx <> security pin	-
d) RS10000	RS10000 <> 012xxxxxxxx <> security pin	-
3) REDtone Remit		
Coming soon		
4) REDtone Mobile (013)		
a) Activation of SIM	ASP <> 013xxxxxxxx <> 896019080270961122 <> pin	-
b) Payment	SP <> RMxx <> 013xxxxxxxx <> security pin	-
5) DETV		
a) Activation of Set-Top Box	ADETV <> 012xxxxxxxx <> 00189A9076AD <> security pin	-
b) Payment	DETV <> RMxx <> 012xxxxxxxx <> security pin	-

** For SMS purchase method please send to E-acct Access Number >>> 012 3275858; 016 2054565; 016 3353099; 019 2769433

6) Prepaid Reload		
6.1) Local Mobile Prepaid Reload		
a) X.pax (RM10)	C10 < > security pin	03 27317981
X.pax (RM20)	C20 < > security pin	03 27317982
X.pax (RM30)	C30 < > security pin	03 27317983
X.pax (RM50)	C50 < > security pin	03 27317985
X.pax (RM100)	C100 < > security pin	03 27317980
b) Hotlink (RM10)	EM10 < > 012xxxxxxx < > security pin	-
Hotlink (RM30)	EM30 < > 012xxxxxxx < > security pin	-
Hotlink (RM60)	EM60 < > 012xxxxxxx < > security pin	-
Hotlink (RM100)	EM100 < > 012xxxxxxx < > security pin	-
6.2) International Mobile Prepaid Reload		
**INDONESIA PREPAID		
>>SOFT PIN RELOAD		
a) Ring Indo 6 in 1 - 25k (RM 12.50)	Flexi 25 < > security pin	03 20540394
Ring Indo 6 in 1 - 50k (RM 25)	Flexi 50 < > security pin	03 20540395
b) Ring Indo All in 1 - 25k (RM 12.50)	Indo 25 < > security pin	03 27739028
Ring Indo All in 1 - 50k (RM 25)	Indo 50 < > security pin	03 27739029
>>AIR TIME TRANSFER - RING TRANSFER		
a) Ring Transfer From REDtone Phone Card Air Time		
Rp 5k	PTN < > 5 < > Destination Number	-
Rp 10k	PTN < > 10 < > Destination Number	-
Rp 25k	PTN < > 25 < > Destination Number	-
Rp 50k	PTN < > 50 < > Destination Number	-
b) Ring Transfer From REDtone Plus Air Time		
Rp 5k	RTN < > 5 < > Destination Number	-
Rp 10k	RTN < > 10 < > Destination Number	-
Rp 25k	RTN < > 25 < > Destination Number	-
Rp 50k	RTN < > 50 < > Destination Number	-
>>Direct Reload From E-acct		
Rp 25k	DRD<>25<>Destination Number<>Security Pin	-
Rp 50k	DRD<>50<>Destination Number<>Security Pin	-
**BANGLADESH PREPAID		
>>SOFT PIN RELOAD		
a) Ring Bangla TK100	Bangla100 < > security pin	03 20540391
Ring Bangla TK200	Bangla200 < > security pin	03 20540392
Ring Bangla TK400	Bangla400 < > security pin	03 20540393
>>AIR TIME TRANSFER - RING TRANSFER		
a) Ring Transfer From REDtone Phone Card Air Time		
TK 100	PTB < > 100 < > Destination Number	-
TK 200	PTB < > 200 < > Destination Number	-
TK 400	PTB < > 400 < > Destination Number	-
b) Ring Transfer From REDtone Plus Air Time		
TK 100	RTB < > 100 < > Destination Number	-
TK 200	RTB < > 200 < > Destination Number	-
TK 400	RTB < > 400 < > Destination Number	-
>>Direct Reload From E-acct		
TK 100	DBANG<>100<>Destination Number<>Security Pin	-
TK 200	DBANG<>200<>Destination Number<>Security Pin	-
TK 400	DBANG<>400<>Destination Number<>Security Pin	-
6.3) Internet Prepaid Reload		
a) TMNet Starter pin (RM30)	TM30 < > security pin	03 27317993
TMNet Reload pin (RM20)	TM20 < > security pin	03 27317992
b) Jaring (RM50)	JR50 < > security pin	03 27317975
6.4) Other Discounted Calls Prepaid Reload		
a) iTalk (RM10)	TK10 < > security pin	03 27193018
iTalk (RM30)	TK30 < > security pin	03 27193019
iTalk (RM50)	TK50 < > security pin	-

** For SMS purchase method please send to E-acct Access Number >>> 012 3275858; 016 2054565; 016 3353099; 019 2769433

IMPORTANT ACCESS NUMBER

REDtone Discounted Calls Access Number

Product	Toll Free	Missed Call
REDtone Plus	1800 87 9906	03 20540333 CLIP> 03 27317984
IDD5 Plus	N/A	03 27193001
SOHO Plus	1800 87 9978	03 23302240
REDtone Phone Card	1800 87 7070	03 27317997/1800 87 9996
Nitetone	1800 87 7021	N/A
Wartel Plus	1800 87 9093	N/A
REDtone Fax	1800 87 9909	N/A
Njoy	1800 87 778 / 1800 87 9995	03 27317999

E-Account Access Number - For Purchase & Reload Purpose

- >> 012 3275858
- >> 016 2054565 / 016 3353099
- >> 019 2769433

REDtone CUSTOMER CARE

TOLL FREE - 1800 87 7790

****Operation Hours : 9am to 10pm Monday - Sunday (Including Public Holiday)**